

# State Privacy Laws: Access, Deletion, and Correction Obligations

| Jurisdiction                                    | Access         |                |                |                |                | Deletion       |                |                |                |                | Correction      |                |                |    |                |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|-----------------|----------------|----------------|----|----------------|
|   | CA             | CO             | CT             | UT             | VA             | CA             | CO             | CT             | UT             | VA             | CA              | CO             | CT             | UT | VA             |
| <b>Businesses/Controllers</b>                   |                |                |                |                |                |                |                |                |                |                |                 |                |                |    |                |
| Perform Request                                 | Y              | Y              | Y              | Y              | Y              | Y              | Y              | Y              | Y              | Y              | Y* <sup>‡</sup> | Y              | Y              | N  | Y              |
| Instruct/Notify SP/Contractor                   | Y              | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y*             | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>‡</sup>  | Y <sup>°</sup> | Y <sup>°</sup> | N  | Y <sup>°</sup> |
| Instruct/Notify Third Party                     | N              | N              | N              | N              | N              | Y*             | N              | N              | N              | N              | N <sup>‡</sup>  | N              | N              | N  | N              |
| <b>Service Providers/Contractors/Processors</b> |                |                |                |                |                |                |                |                |                |                |                 |                |                |    |                |
| Perform or Assist With Request                  | Y (assist)     | Y (assist)     | Y (assist)     | Y (assist)     | Y (assist)     | Y (perform)    | Y (assist)     | Y (assist)     | Y (assist)     | Y (assist)     | Y (perform)     | Y (assist)     | Y (assist)     | N  | Y (assist)     |
| Instruct/Notify Subproviders                    | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y+             | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup> | Y <sup>°</sup>  | Y <sup>°</sup> | Y <sup>°</sup> | N  | Y <sup>°</sup> |
| Instruct/Notify Third Party                     | N              | N              | N              | N              | N              | Y+             | N              | N              | N              | N              | N <sup>‡</sup>  | N              | N              | N  | N              |
| <b>Third Parties</b>                            |                |                |                |                |                |                |                |                |                |                |                 |                |                |    |                |
| Perform Request                                 | N              | N              | N              | N              | N              | Y              | N              | N              | N              | N              | N               | N              | N              | N  | N              |
| Instruct/Notify SP/Contractor                   | N              | N              | N              | N              | N              | Y <sup>°</sup> | N              | N              | N              | N              | N               | N              | N              | N  | N              |
| Instruct/Notify Third Party                     | N              | N              | N              | N              | N              | N              | N              | N              | N              | N              | N               | N              | N              | N  | N              |

**Key**  
 Y = Yes  
 N = No (or no applicable requirement)

<sup>°</sup> The requirement to notify the other entity is implied because the request could not otherwise be fully effectuated.

\* unless impossible or involves disproportionate effort.

‡ deletion is an alternative method for a business to comply with a request to correct in some circumstances, and downstream entities should respond to the requests they receive from a business (whether correction or deletion).

+The service provider or contractor must also notify any service providers, contractors or third parties who may have accessed such personal information from or through the service provider or contractor, unless the information was accessed at the direction of the business, to delete the consumer's personal information, unless this proves impossible or involves disproportionate effort. A service provider or contractor shall not be required to comply with a deletion request submitted by the consumer directly to the service provider or contractor to the extent that the service provider or contractor has collected, used, processed, or retained the consumer's personal information in its role as a service provider or contractor to the business.

